

THE INSTITUTE OF CHARTERED ACCOUNTANTS OF INDIA

*Eastern India Regional Council*

# Appeal Filing with GST Appellate Tribunal (GSTAT)

*Law • Portal Navigation • Filing Strategy • Practical Challenges*

CA ANUP KUMAR LUHARUKA

7TH JULY 2026 • 2:00 PM – 8:00 PM • R. SINGHI HALL, ICAI BHAWAN, KOLKATA • 6 CPE  
HOURS

## SESSION ROADMAP

# What We Will Cover Today



### 01 Introduction to GSTAT

Constitution, structure, jurisdiction & benefits



### 02 Statutory Framework & Provisions

Provisions of Sections 109–121 relating to the Appellate Tribunal



### 03 Navigation to GSTAT Portal

Registration, dashboard, appeal creation, upload



### 04 E-Filing Strategy & Practical Approach

Step-by-step approach, checklist, evidence



### 05 Common Technical Glitches & Defects

Portal glitches, common defects & the way forward



### 06 Precautions in Filing GST Appeal

Common errors to avoid before submission



### 07 GSTAT Order

Order tracking, rectification & compliance



### 08 Appeal Filing Status

Tracking & monitoring status on the GSTAT portal

01



# Introduction to GST Appellate Tribunal

*Constitutional background, structure, jurisdiction & benefits*

# WAITED 8 YEARS... STILL GLITCHES?

GST APPEALS: THE JOURNEY ISN'T EASY, BUT WE DON'T GIVE UP!

8 YEARS OF GST...  
2017 → 2025  
STILL THE SAME STRUGGLE?

UPLOADS, ERRORS,  
MISMATCHES, GLITCHES...  
AND DEADLINES DON'T  
STOP!

IS IT THE PORTAL...  
OR AN **OBSTACLE**  
COURSE?

GST PORTAL

- Upload Failed
- Technical Error (500)
- Session Timed Out
- Something Went Wrong
- File Not Accepted
- Please Try Again Later

SCN & ORDERS

REPLIES & SUBMISSIONS

DEMAND & SHOW CAUSE

PRE-DEPOSIT

APPEALS

PAPERS... AGAIN!

MORE DOCUMENTS

## REAL CHALLENGES:

- ✓ Portal Glitches
- ✓ Incorrect Category / Section
- ✓ Document Rejections
- ✓ Mandatory Field Errors
- ✓ Pre-Deposit Proof Issues
- ✓ Technical Limitations
- ✓ Time Lost, Justice Delayed

CAFFEINE  
&  
COMPLIANCE

REMEMBER:  
✓ FACTS  
✓ LAW  
✓ EVIDENCE  
✓ PATIENCE!

TAXPAYER CA ADVOCATE  
TOGETHER, STRONGER!

YES, THE SYSTEM HAS ITS CHALLENGES.  
BUT OUR PURPOSE IS CLEAR – **TO GET YOU JUSTICE.**

**GSTAT**  
GOODS AND SERVICES TAX  
APPELLATE TRIBUNAL

"Speedy Justice. Simplified Process.  
Stronger Confidence."

JUSTICE

UPLOAD  
FAILED

FILE SIZE  
EXCEEDED

INVALID  
DOCUMENT

DATE / ORDER  
MISMATCH

PRE-DEPOSIT  
NOT VALID

AUTHORISATION  
DEFECT

INCORRECT  
CATEGORY

SESSION  
EXPIRED

## OUR COMMITMENT

- ✓ Accuracy in Filing
  - ✓ Strong Documentation
  - ✓ Legal Expertise
  - ✓ Timely Follow-up
  - ✓ Persistent Representation
- YOUR JUSTICE. OUR MISSION.



BEYOND COMPLAINTS,  
TOWARDS SOLUTIONS.

| Law. Strategy. Persistence. | From Filing to Final Hearing – We've Got Your Back.

GLITCHES DON'T DEFINE US. DETERMINATION DOES.



## STRUCTURE OF GSTAT

# Constitutional Background & Bench Hierarchy

GSTAT is constituted under Section 109 of the CGST Act, 2017 as the second appellate forum for disputes under GST — long-awaited since the law's 2017 rollout.



### Principal Bench

New Delhi — hears place-of-supply disputes and matters transferred to it



### State Benches

One or more benches per State/UT, based on case load and geography



### Judicial + Technical Members

Each bench combines judicial members with technical members (Centre & State)

**Note for delegates:** GSTAT became operational only recently after years of litigation over its constitution — practitioners must track the notified benches and their territorial jurisdiction for each client.



## BENCH COMPOSITION

# Who Sits on Each Bench

The GSTAT sits as one Principal Bench and multiple State Benches, each combining judicial and technical members from the Centre and the States.

### Principal Bench

- President
- One Judicial Member
- One Technical Member (Centre)
- One Technical Member (State)

### State Benches

- Two Judicial Members
- One Technical Member (Centre)
- One Technical Member (State)

**Exclusive to Principal Bench:** Place-of-supply disputes, anti-profiteering cases & other Government-notified matters are heard only here — issues affecting multiple States call for a centrally constituted Bench.



**GST**  
Appellate  
Tribunal



HOME CHANGE PASSWORD EDIT PROFILE LOGOUT

Order Details

Basic Details

Case Details

Appellant Details

Add Respondent

Add Representative

Demand details

Upload Document

Check List

Court Fees

Final Preview

### Basic Details

Reference No : -2026119101001120

|                                                                                        |                                        |                                                                                                                                                                                         |                                          |
|----------------------------------------------------------------------------------------|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|
| Select Act*                                                                            | <input type="text"/>                   | Section*                                                                                                                                                                                | <input type="text" value="Section-112"/> |
| Select Act*                                                                            | <input type="text" value="1954"/>      | Section*                                                                                                                                                                                | <input type="text" value="Section-112"/> |
| <input type="button" value="Add More Act"/>                                            |                                        |                                                                                                                                                                                         |                                          |
| Case Type *                                                                            | <input type="text"/>                   | Does the appeal/application involve any issue over which only the Principal Bench has jurisdiction in terms of the provisions of the Act or rules/notification made/issued thereunder * | <input type="text" value="Yes"/>         |
| Jurisdiction of Appellate/Revisional authority*                                        | <input type="text"/>                   | State/ Zone of Appellate authority *                                                                                                                                                    | <input type="text"/>                     |
| Has the original order of adjudication been passed by a common adjudicating authority* | <input type="text"/>                   | Appellate/Revisional authority who has passed the impugned order*                                                                                                                       | <input type="text"/>                     |
| Parentage                                                                              | <input type="text" value="Parentage"/> |                                                                                                                                                                                         |                                          |

## WHY GSTAT MATTERS

# Jurisdiction, Powers & Benefits of GSTAT

-  **Appellate Jurisdiction**  
Second appeal against orders of the Appellate/Revisional Authority under Sections 107 & 108
-  **Powers of a Civil Court**  
Summoning, discovery, production of documents and other trial-like powers
-  **Power to Condone Delay**  
Discretion to admit appeals beyond limitation on sufficient cause being shown
-  **Faster, Specialised Disposal**  
Dedicated GST bench expected to reduce pendency compared to writ route
-  **Reduced Pre-deposit Burden**  
Structured pre-deposit regime vs. open-ended stay applications in High Court
-  **Uniformity Across States**  
Aims to reduce divergent High Court rulings on identical GST questions



## CHOOSING THE RIGHT BENCH

# Getting the Bench Right

Filing before the correct Bench matters — the wrong choice can cost time, not just convenience.

1

### Place of Supply

**Must go to the Principal Bench in New Delhi, regardless of the taxpayer's location or where the order was passed**

2

### Wrong Bench

**Leads to delay, as the appeal may need to be transferred or refiled at the correct Bench**

3

### Smaller Amounts

**May be heard by a Single-Member Bench, helping quicker disposal of such appeals**

**Bottom line:** Always identify the correct Bench before filing the appeal — it cannot be fixed after the fact without cost.

02



## Statutory Framework

*Sections 109–121 of the CGST Act: limitation, pre-deposit, maintainability & authorised representatives*

## STATUTORY ANCHORS

# Sections 109 to 121 — At a Glance

| <u>Section</u> | <u>Subject</u>                       | <u>Key Point</u>                                                                  |
|----------------|--------------------------------------|-----------------------------------------------------------------------------------|
| 109            | Constitution of GSTAT                | Principal Bench (Delhi) + State Benches; place-of-supply cases to Principal Bench |
| 110            | Qualification of Members             | President, Judicial & Technical Members (Centre/State)                            |
| 111–113        | Procedure, Powers & Orders           | Civil-court powers; orders to be passed within reasonable time                    |
| 112            | Appeal to Tribunal                   | Appeal against Appellate/Revisional Authority order; prescribed time & form       |
| 117–118        | Appeal to High Court / Supreme Court | Further appeal on substantial question of law                                     |
| 121            | Non-appealable Orders                | Certain orders (e.g., transfer, seizure orders) barred from appeal                |

*(Illustrative summary for discussion — refer bare Act text for precise statutory language)*

## THE LITIGATION JOURNEY

# From Show Cause Notice to the Supreme Court



*Each forward step brings higher pre-deposit relief but also higher cost, formality and time — GSTAT is designed as the specialised middle layer to reduce High Court writ pendency.*

## THRESHOLD CONDITIONS

# Limitation, Pre-Deposit, Maintainability & Authorised Reps



### 3 Months

Limitation to file appeal before GSTAT from date of communication of order (extendable by 3 more months on sufficient cause)



### 10% + 10%

Pre-deposit: 10% of disputed tax at first appeal stage; further 10% of remaining disputed tax for GSTAT appeal



### Maintainability

Appeal must be against an appealable order; non-appealable orders under Sec 121 cannot be agitated before GSTAT



### Authorised Rep.

Chartered Accountants, Advocates & other prescribed persons may represent the appellant under Section 116

## Section 112 — Appeals to Appellate Tribunal

| <u>Sub-section</u> | <u>Provision</u>                                                                         | <u>Key Takeaway</u>                                                                              |
|--------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 112(1)             | Appeal to GSTAT within 3 months of communication of the order (or a later notified date) | Diarise the limitation date the day the order is received; watch for a later notified start-date |
| 112(2)             | Tribunal may refuse small appeals — disputed tax/ITC/fine/fee/penalty ≤ ₹50,000          | Weigh litigation cost against likely admission for very small-value disputes                     |
| 112(3)–(4)         | Commissioner may direct departmental review of an order; treated as a regular appeal     | The Department can appeal favourable orders too — track review directions on client matters      |
| 112(5)–(6)         | Cross-objections within 45 days of notice; delay condonable for sufficient cause         | Evaluate cross-objections on receipt of appeal notice; keep condonation evidence ready           |



## Section 112 — Appeals to Appellate Tribunal

| <u>Sub-section</u> | <u>Provision</u>                                                                                                             | <u>Key Takeaway</u>                                                                          |
|--------------------|------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| 112(7)             | Appeal in prescribed form, verified manner, with prescribed fee                                                              | Confirm the current form (APL-05) and fee schedule before every filing                       |
| 112(8)–(9)         | Pre-deposit = admitted amount + 10% of balance disputed tax (cap ₹20 cr), over and above the Sec 107 deposit; stays recovery | Pre-deposit adds to, not replaces, the first-appeal deposit; retain proof for automatic stay |
| 112(10)            | Every application before GSTAT (rectification, restoration, etc.) needs a prescribed fee                                     | Budget for interlocutory fees separately from the main appeal fee                            |

## Section 113 — Orders of Appellate Tribunal

### Sub-section (1)

The Appellate Tribunal may, after giving the parties to the appeal an opportunity of being heard, pass such orders thereon as it thinks fit, confirming, modifying or annulling the decision or order appealed against or may refer the case back to the **Appellate Authority, or the Revisional Authority or to the original adjudicating authority**, with such directions as it may think fit, for a fresh adjudication or decision after taking additional evidence, if necessary.

## Section 116 — Appearance by Authorised Representative

- (1) Any person who is entitled or required to appear before an officer appointed under this Act, or the Appellate Authority or the Appellate Tribunal in connection with any proceedings under this Act, may, otherwise than when required under this Act to appear personally for examination on oath or affirmation, subject to the other provisions of this section, appear by an authorised representative.
- (2) For the purposes of this Act, the expression “authorised representative” shall mean a person authorised by the person referred to in sub-section (1) to appear on his behalf, being—
- (a) his relative or regular employee; or
  - (b) an advocate who is entitled to practice in any court in India, and who has not been debarred from practicing before any court in India; or
  - (c) any chartered accountant, a cost accountant or a company secretary, who holds a certificate of practice and who has not been debarred from practice; or
  - (d) a retired officer of the Commercial Tax Department of any State Government or Union territory or of the Board who, during his service under the Government, had worked in a post not below the rank than that of a Group-B Gazetted officer for a period of not less than two years: Provided that such officer shall not be entitled to appear before any proceedings under this Act for a period of one year from the date of his retirement or resignation; or

## Section 116 — Appearance by Authorised Representative

- (e) any person who has been authorised to act as a goods and services tax practitioner on behalf of the concerned registered person.
- (3) No person—
  - (a) who has been dismissed or removed from Government service; or
  - (b) who is convicted of an offence connected with any proceedings under this Act, the State Goods and Services Tax Act, the Integrated Goods and Services Tax Act or the Union Territory Goods and Services Tax Act, or under the existing law or under any of the Acts passed by a State Legislature dealing with the imposition of taxes on sale of goods or supply of goods or services or both; or
  - (c) who is found guilty of misconduct by the prescribed authority;
  - (d) who has been adjudged as an insolvent, shall be qualified to represent any person under sub-section (1)— (i) for all times in case of persons referred to in clauses (a), (b) and (c); and (ii) for the period during which the insolvency continues in the case of a person referred to in clause (d).
- (4) Any person who has been disqualified under the provisions of the State Goods and Services Tax Act or the Union Territory Goods and Services Tax Act shall be deemed to be disqualified under this Act.

## PROVISION & KEY TAKEAWAY

# Section 116 — Appearance by Authorised Representative

| <u>Sub-section</u> | <u>Provision</u>                                                                                                                                                                                                   | <u>Key Takeaway</u>                                                                   |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| 116(1)             | A person may appear through an authorised representative instead of personally, except where personal examination on oath/affirmation is required                                                                  | Delegate routine appearances; personal presence is still needed for oath examination  |
| 116(2)             | Eligible representatives: relative/regular employee, advocate, CA/Cost Accountant/CS in practice, a retired departmental officer (Group-B or above, after a 1-year cooling-off), or an authorised GST practitioner | Confirm the representative falls within an eligible category before engagement        |
| 116(3)             | Disqualification: dismissed/removed government servants, persons convicted of an offence under GST/tax law, those found guilty of misconduct, or undischarged insolvents cannot represent                          | Vet a representative's disciplinary and insolvency history before authorisation       |
| 116(4)             | A person disqualified under the State GST or UTGST Act is deemed disqualified under this Act as well                                                                                                               | A representative barred in one jurisdiction is treated as barred everywhere under GST |

## PORTAL WALKTHROUGH

# From Registration to Submission



### 1. Registration

Create login on GSTAT portal using PAN/GSTIN & mobile-email OTP verification



### 2. Dashboard

Landing page shows case status, notices, hearing calendar & saved drafts



### 3. Appeal Creation

Select order, fill About Appellant, Case Details, Case History & Case Summary tabs



### 4. Document Upload

Attach certified copy of order, statement of facts, grounds, prayer & relied-upon documents



### 5. Verification

Sign using DSC / EVC as authorised representative or appellant



### 6. Submission

Pay requisite fee, generate ARN and download acknowledgement

# Rules

## **PRELIMINARY**

- 1.Short title and commencement
- 2.Definitions

## **POWERS AND FUNCTIONS**

3. Computation of time period
4. Format of order or direction or ruling
5. Official seal of the Appellate Tribunal
6. Custody of the records
7. Sittings of Bench
8. Sitting hours of the Appellate Tribunal
- 9.Working hours of office
- 10.Inherent powers
11. Calendar

# Rules

- 12. Listing of cases
- 13. Power to exempt
- 14. Power to extend time
- 15. Powers and functions of the Registrar
- 16. Power of adjournment
- 17. Delegation powers of the President

## **INSTITUTION OF APPEALS**

- 18. Documents required to accompany Form of appeal
- 19. Endorsement and verification
- 20. Translation of documents
- 21. Endorsement and scrutiny of petition or appeal or document
- 22. Registration of admitted appeals
- 23. Ex-parte amendments
- 24. Calling for records
- 25. Production of authorization for and on behalf of an applicant or respondent or party



# Rules

- 26. Interlocutory applications
- 27. Procedure on production of defaced, torn or damaged documents
- 28. Grounds which may be taken in appeal
- 29. Rejection or amendment of Form of appeal
- 30. Who may be joined as respondents
- 31. Endorsing copies to the party
- 32. Filing of Form of cross-objections, applications or replies to appeals or applications
- 33. Filing of reply and other documents by the respondents
- 34. Filing of rejoinder

## **CAUSE LIST**

- 35. Preparation and publication of daily cause list
- 36. New cause list and adjournment of cases on account of non-sitting of an Appellate Tribunal
- 37. Service of notices and communication

# Rules

## HEARING OF APPEAL

- 38. Hearing of appeal
- 39. Action on appeal for appellant's default
- 40. Hearing of appeals ex parte
- 41. Continuance of proceedings after death or adjudication as an insolvent of a party to the appeal
- 42. Production of additional evidence
- 43. Production of evidence by Affidavit
- 44. Adjournment of appeal
- 45. Proceedings to be open to public
- 46. Procedure for filing of and disposal of interlocutory application
- 47. Appeal referred to larger Bench
- 48. Order to be signed and dated
- 49. Publication of orders

# Rules

## **RECORD OF PROCEEDINGS**

- 50. Court diary
- 51. Order sheet
- 52. Maintenance of court diary
- 53. Statutes or citations for reference
- 54. Calling of cases in court
- 55. Regulation of court work

## **MAINTENANCE OF REGISTERS**

- 56. Registers to be maintained
- 57. Arrangement of records in pending matters
- 58. Contents of main file
- 59. Contents of process file
- 60. Contents of execution file
- 61. File for miscellaneous applications
- 62. Preservation of Record
- 63. Retention, Preservation and Destruction of records

# Rules

## **INSPECTION OF RECORD**

- 64. Inspection of the record
- 65. Grant of inspection
- 66. Application for grant of inspection
- 67. Mode of inspection
- 68. Maintenance of register of inspection

## **APPEARANCE OF AUTHORISED REPRESENTATIVE**

- 69. Appearance of authorised representative
- 70. Consent for engaging or change of authorised representative (duly stamped as per the respective High Court rules)
- 71. Restrictions on appearance
- 72. Restriction on party's right to be heard
- 73. Empanelment of special authorised representatives by the Appellate Tribunal
- 74. Professional dress for the authorised representatives

# Rules

## **AFFIDAVITS**

- 75. Title of affidavits
- 76. form and contents of the affidavit
- 77. Persons authorised to attest
- 78. Affidavits of illiterate, visually challenged persons
- 79. Identification of deponent
- 80. Annexures . to the affidavit

# Rules

## **DISCOVERY, PRODUCTION AND RETURN OF DOCUMENTS**

- 81. Application for production of documents, form of summons
- 82. Suo motu summoning of documents (
- 83. Marking of documents
- 84. Return and transmission of documents

## **EXAMINATION OF WITNESSES AND ISSUE OF COMMISSIONS**

- 85. Procedure for examination of witnesses, issue of Commissions
- 86. Examination in camera
- 87. Form of oath or affirmation to witness
- 88. Form of oath or affirmation to interpreter
- 89. Officer to administer oath
- 90. Form recording of deposition
- 91. Numbering of witnesses
- 92. Grant of discharge certificate
- 93. Witness allowance payable
- 94. Records to be furnished to the Commissioner
- 95. Taking of specimen handwriting, signature etc.

# Rules

## **DISPOSAL OF CASES AND PRONOUNCEMENT OF ORDERS**

- 96. Disposal of Cases
- 97. Operative portion of the order
- 98. Corrections
- 99. Power to impose Costs
- 100. Pronouncement of Order
- 101. Pronouncement of order by any one member of the Bench
- 102. Authorizing any member to pronounce order
- 103. Recusal
- 104. Enlargement of time
- 105. Rectification of Order
- 106. General power to amend
- 107. Making of entries by Court officer
- 108. Transmission of order by the Court officer

# Rules

## **(cont'd)**

- 109. Format of order
- 110. Indexing of case files after disposal
- 111. Copies of orders in library

## **E-FILING & HYBRID MODE PROCEEDINGS**

- 112. Electronic filing and processing of appeals and applications, etc.

## **MISCELLANEOUS**

- 113. Register of appeals, petitions, etc.
- 114. Placing of order of Hon'ble Supreme Court and Hon'ble High Courts before the Appellate Tribunal
- 115. Registrar to ensure compliance of Hon'ble Supreme Court or Hon'ble High Courts orders )
- 116. Fees
- 117. Award of costs in the proceedings
- 118. Dress for the Members
- 119. Dress for the parties
- 120. Removal of difficulties and issuance of directions
- 121. Inspection of the State Benches



## List of Forms

|                      |                                                                    |
|----------------------|--------------------------------------------------------------------|
| <b>GSTAT Form 01</b> | Interlocutory Application to the Appellate Tribunal                |
| <b>GSTAT Form 02</b> | Order Sheet                                                        |
| <b>GSTAT Form 03</b> | Inspection: Application to the Registrar for inspection of records |
| <b>GSTAT Form 04</b> | Memorandum of appearance                                           |
| <b>GSTAT Form 05</b> | Before The Goods and Service Tax Appellate Tribunal                |
| <b>GSTAT Form 06</b> | Summons: Before The Goods and Service Tax Appellate Tribunal       |
| <b>GSTAT Form 07</b> | Deposition of Petitioner's Witness or Respondent's Witness         |
| <b>GSTAT Form 08</b> | Certificate of Discharge                                           |

# GSTAT FORM-04

**GSTAT FORM-04**  
**(see rule 72)**  
**Memorandum of appearance**

To  
The Registrar,  
The Goods and Services Tax Appellate Tribunal

In the matter of ..... Petitioner.  
Vs.  
.....Respondent  
(Appeal No. ....of 20.....)

Sir,

Please take notice that I, ....., authorised representative/ practising Chartered Accountant/practising Cost Accountant/ legal practitioner, duly authorised to enter appearance, and do hereby enter appearance, on behalf of ..... petitioner/respondent/ Registrar/ Government of ..... in the above-mentioned petition.

\*A copy of the authorisation/vakalatnama issued by the Appellant or Respondent authorising me to enter appearance and to act for every purpose connected with the proceedings for the said party is enclosed, duly signed by me for identification.

Yours sincerely,

Dated ..... day of .....  
Address:  
Enclosure: as aforesaid Tele No.:

## CASE LAW SPOTLIGHT

# Sterling & Wilson (P) Ltd. vs. Commissioner, CT & GST, Odisha

*GSTAT New Delhi (Principal Bench) • APL/1/PB/2026 • 11 February 2026*

### Q Issue

Can GSTAT re-examine questions of fact in a Section 112 second appeal, unlike the substantial-question-of-law limit under Section 100 CPC? And can a defective Section 74 demand survive without proven fraud or suppression?

### H Held

Yes — GSTAT's Section 112 jurisdiction (with Rule 112) is not confined to substantial questions of law, unlike Section 100 CPC; the Tribunal may examine facts as the final forum on facts.

### R Key Ratio

Per Section 75(2), where a Section 74 notice fails for want of proven fraud/suppression, tax must be re-determined as if issued under Section 73 — and that re-determination is for the Proper Officer, not the appellate forum.

**Outcome:** Remanded to the Proper Officer for fresh adjudication under Section 73, with a reasonable opportunity of hearing to the appellant.

## CASE LAW SPOTLIGHT

# DGAP vs. Alton Buildtech Pvt. Ltd. (Anti-Profiteering)

*GSTAT New Delhi (Principal Bench) • NAPA/113/PB/2025 • 17 February 2026*

### Q Issue

Did the builder fail to pass on an additional input tax credit benefit to homebuyers under Section 171(1)? And can the Section 171(3A) penalty apply to conduct predating its own commencement?

### H Held

Yes on contravention — DGAP's reinvestigation showed the ITC-to-purchase-value ratio rose from 13.80% (pre-GST) to 14.72% (post-GST), an incremental benefit of 0.92% not passed on, breaching Section 171(1).

### R Key Ratio

No on penalty — Section 171(3A) took effect only from 1 January 2020; a penal provision cannot be applied retrospectively to conduct in the 1 July 2017 – 31 March 2019 period, even where the underlying contravention is upheld.

**Outcome:** Respondent directed to refund Rs. 47,71,823 with interest to eligible homebuyers within 30 days under Rule 133(3)(b); no penalty for the pre-2020 contravention period.

CASE LAW SPOTLIGHT • PLACE OF SUPPLY

# Dow Chemical International (P) Ltd. vs. Commissioner of State Tax, Mazgaon

*GSTAT Principal Bench, New Delhi • Appeal Nos. APL/2 to APL/7/PB/2026 • 4 June 2026*

## Q Issue

Did procurement-support services from a Swiss group affiliate to its Indian recipient qualify as “intermediary services” (place of supply = supplier’s location, outside India) or as an import of service (place of supply = India)?

## H Held

Import of service — Dow Europe (Switzerland) acted as the Dow Group’s centralised procurement hub, rendering core sourcing services on its own account as an independent contractor, not facilitating a supply between two other parties.

## R Key Ratio

The “own account” test under Section 2(13) IGST Act must apply symmetrically whichever direction the cross-border service flows — Revenue cannot treat outbound Indian facilitation as intermediary while treating an identical inbound arrangement as import.

**Outcome:** Appeals dismissed; refund of IGST (~Rs. 13.41 Cr paid under RCM) rejected; First Appellate Authority’s orders confirmed.

03

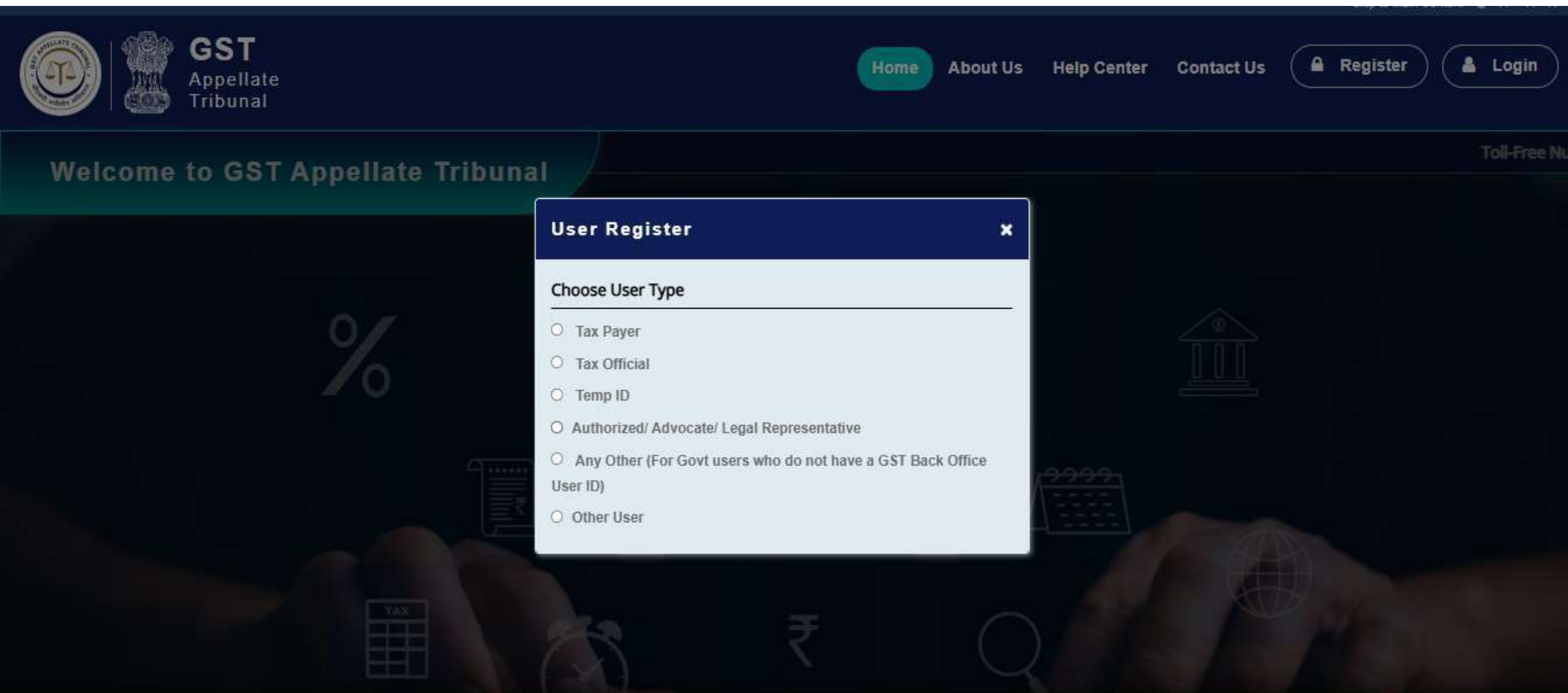


## GSTAT Portal Navigation

*Registration, dashboard, appeal creation, document upload  
& submission — a practical walkthrough*

# Steps to create an Authorised Representative:

## GSTAT Dashboard:



The screenshot displays the GSTAT Dashboard interface. At the top, there is a dark blue header with the GST Appellate Tribunal logo on the left and navigation links (Home, About Us, Help Center, Contact Us) and buttons (Register, Login) on the right. Below the header, a green banner reads "Welcome to GST Appellate Tribunal". A modal window titled "User Register" is open in the center, featuring a "Choose User Type" section with six radio button options: Tax Payer, Tax Official, Temp ID, Authorized/ Advocate/ Legal Representative, Any Other (For Govt users who do not have a GST Back Office User ID), and Other User. The background of the dashboard is dark blue with faint icons related to finance and law.

**GST Appellate Tribunal**

Home About Us Help Center Contact Us Register Login

Welcome to GST Appellate Tribunal

**User Register**

Choose User Type

- ☐ Tax Payer
- ☐ Tax Official
- ☐ Temp ID
- ☐ Authorized/ Advocate/ Legal Representative
- ☐ Any Other (For Govt users who do not have a GST Back Office User ID)
- ☐ Other User



**GST**  
Appellate  
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)[Register](#)[Login](#)

e - filing User Registration (Authorized/ Advocate/ Legal Representative )

Sub Type Representative \*

Chartered Accountant

Whom are you representing\*

Select Who-You're-Representing\*

Name\*

Registration  
Number/Enrollment Number

Select Authorized Rep

Advocate/ Legal Representative

Address \*

Kolkata

Pin-code\*

Chartered Accountant

Cost Accountant

Mobile Number\*

Company Secretary

E-mail Id\*

Relative/regular employee of GST registered person/UIN holder/Temp ID holder/ENR holder

Retired eligible officer of CTD/Board

Back

Reset

Submit & Next





**GST**  
Appellate  
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)[Register](#)[Login](#)

## Welcome To GST Appellate Tribunal

You have been registered successfully as Advocate

Your LoginId and Password has been mailed to your registered mail id.

[Login](#)



**GST**  
Appellate  
Tribunal

GSTAT, 6th Floor, LIC Jeevan Bharati,  
Tower I Janpath, Connaught Place, New  
Delhi, Delhi 110001.

Toll-Free Number: 1800-103-4782



## Links

- > Cause List
- > Case Status
- > Judgement
- > Notice
- > Help Center
- > e-Filing Template Download
- > Display Board

## Location



Designed & Developed by National Informatics Centre (NIC)

Activate Windows  
Go to Settings to activate Windows.

## THE LITIGATION JOURNEY

# From Show Cause Notice to the Supreme Court



*Each forward step brings higher pre-deposit relief but also higher cost, formality and time — GSTAT is designed as the specialised middle layer to reduce High Court writ pendency.*



**GST**  
Appellate  
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)[Register](#)[Login](#)

## Welcome To GST Appellate Tribunal

You have been registered successfully as Advocate

Your LoginId and Password has been mailed to your registered mail id.

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Appellate  
Tribunal



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Incorrect

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Basic Details



Case Details



Add Appellant



Add Respondent



Add Representative



Demand details



Upload Document



Court Fees



Final Preview



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Order Details

Basic Details

Case Details

Appellant Details

Add Respondent

Add Representative

Demand details

Upload Document

Check List

Court Fees

Final Preview

### Basic Details

Reference No : -2026119101001120

|                                                                                        |           |                                                                                                                                                                                         |             |
|----------------------------------------------------------------------------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Select Act*                                                                            |           | Section*                                                                                                                                                                                | Section-112 |
| Select Act*                                                                            | 1954      | Section*                                                                                                                                                                                | Section-112 |
| Add More Act                                                                           |           |                                                                                                                                                                                         |             |
| Case Type *                                                                            |           | Does the appeal/application involve any issue over which only the Principal Bench has jurisdiction in terms of the provisions of the Act or rules/notification made/issued thereunder * | Yes         |
| Jurisdiction of Appellate/Revisional authority*                                        |           | State/ Zone of Appellate authority *                                                                                                                                                    |             |
| Has the original order of adjudication been passed by a common adjudicating authority* |           | Appellate/Revisional authority who has passed the impugned order*                                                                                                                       |             |
| Parentage                                                                              | Parentage |                                                                                                                                                                                         |             |





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### Case Detail ?

[Next →](#)

Reference No : - 2026119101001120

Grounds of appeal in brief\* ?

Prayer\* ?

D

Brief issue of the case under dispute\* ?

### Category of Case

Category of case under dispute\*

Select Gst Section\*

Select Gst Rule\*

CGST Rule 42. Manner of determination of inv

Amount involved( In actuals)

[Add More Category Of Case](#)

### Case Summary ?





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### Case Summary ?

Issue related To\*

As per order of adjudicating authority \* ?As per stand of appellant before Tribunal\* ?[Add More Issue](#)As determined by Appellate/Revisional  
authority\* ?As declared/ claimed by present Appellant \* ?

### About Appellant

Constitution/Identification Number\*

Statute under which incorporated\*

Address\*

Any other relevant fact\*

Constitution of Business\*

Date of Commencement of business\*

Nature of Business\*

### Statement of Fact case history



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NO

### Statement of Fact case history

Reference/ acknowledgment no.\*

Date \*

Action By\*

Date \*



Action By\*

Date \*



Action By\*

Action By\*

Brief Narration\*

Reference/ acknowledgment no.\*

Brief Narration\*

Reference/ acknowledgment no.\*

Brief Narration\*

Reference/ acknowledgment no.\*



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[← Back](#)

## Appellant Details

[Next →](#)

Reference No : - 2026119101001120

Name of Appellant

GSTIN/TemporaryID/UIN

Official address

E-mail Id

Mobile Number

Save



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## Add Respondent

[Next →](#)

Reference No : - 2026119101001120

|                  |                                              |                |                                             |
|------------------|----------------------------------------------|----------------|---------------------------------------------|
| Respondent Name* | <input type="text" value="Respondent Name"/> | Designation *  | <input type="text" value="Designation"/>    |
| Office*          | <input type="text" value="Office"/>          | Contact Number | <input type="text" value="Contact Number"/> |
| E-mail Id        | <input type="text" value="email"/>           |                |                                             |

[Save](#)

[+ RESPONDENT'S LIST](#)



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## Add Representative

[Next →](#)

Reference No : - 2026119101001120

☒ Search Representative ☐ Add representative later after filing Appeal

Select Appellant \*

**Search Representative\***

(If you choose not to designate any authorized representative, you may proceed by identifying yourself as "In Person".) (Please Type atleast three letters)

Submit

+ Authorized Representative List



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(Please upload the self-calculated pre-deposit sheet through the document upload section if it differs from the system-generated pre-deposit

Pre-deposit

## Demand Confirmed

### Demand Admitted and Disputed

### Payment of Amount Calculated

[illegible]



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| Particulars | Central Tax                      |                                      |                                 | State/UT Tax                     |                                      |                                  | Integrated Tax                   |                                      |                                  | Cess                             |                                      |                                  | Total                            |                                      |
|-------------|----------------------------------|--------------------------------------|---------------------------------|----------------------------------|--------------------------------------|----------------------------------|----------------------------------|--------------------------------------|----------------------------------|----------------------------------|--------------------------------------|----------------------------------|----------------------------------|--------------------------------------|
|             | Determined<br>Amount:<br>DRC -07 | Disputed<br>Amount:<br>APL<br>-01/03 | Determined<br>Amount:<br>APL-04 | Determined<br>Amount:<br>DRC -07 | Disputed<br>Amount:<br>APL<br>-01/03 | Determined<br>Amount:<br>APL -04 | Determined<br>Amount:<br>DRC -07 | Disputed<br>Amount:<br>APL<br>-01/03 | Determined<br>Amount:<br>APL -04 | Determined<br>Amount:<br>DRC -07 | Disputed<br>Amount:<br>APL<br>-01/03 | Determined<br>Amount:<br>APL -04 | Determined<br>Amount:<br>DRC -07 | Disputed<br>Amount:<br>APL<br>-01/03 |
|             | 1                                | 2                                    | 3                               | 4                                | 5                                    | 6                                | 7                                | 8                                    | 9                                | 10                               | 11                                   | 12                               | 13                               | 14                                   |
| a) Tax      |                                  |                                      |                                 |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |
| b) Interest |                                  |                                      |                                 |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |
| c) Penalty  |                                  |                                      |                                 |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |
| d) Fees     |                                  |                                      |                                 |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |
| e) Others   |                                  |                                      |                                 |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |                                  |                                  |                                      |

[Confirm Details](#)





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| Particulars | Central Tax                      |                 |                      |                | State/UT Tax                     |                 |                      |                | Integrated Tax <a href="#">Click Here</a> |                 |                      |                | Amount demanded/rejected, if any |
|-------------|----------------------------------|-----------------|----------------------|----------------|----------------------------------|-----------------|----------------------|----------------|-------------------------------------------|-----------------|----------------------|----------------|----------------------------------|
|             | Amount demanded/rejected, if any | Amount Admitted | Amount Under Dispute | Amount Payable | Amount demanded/rejected, if any | Amount Admitted | Amount Under Dispute | Amount Payable | Amount demanded/rejected, if any          | Amount Admitted | Amount Under Dispute | Amount Payable |                                  |
| a) Tax      |                                  |                 |                      |                |                                  |                 |                      |                |                                           |                 |                      |                |                                  |
| b) Interest |                                  |                 |                      |                |                                  |                 |                      |                |                                           |                 |                      |                |                                  |
| c) Penalty  |                                  |                 |                      |                |                                  |                 |                      |                |                                           |                 |                      |                |                                  |
| d) Fees     |                                  |                 |                      |                |                                  |                 |                      |                |                                           |                 |                      |                |                                  |
| e) Others   |                                  |                 |                      |                |                                  |                 |                      |                |                                           |                 |                      |                |                                  |

Save and Next



Save and Next



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Reference No : - 2026119101001120  
(calculation.)

**(Please upload the self-calculated pre-deposit sheet through the document upload section if it differs from the system-generated pre-deposit**

Pre-deposit

## Demand Confirmed

### Demand Admitted and Disputed

Payment of Amount Calculated

01/04/2020 - 31/03/2021

Amount Exempted/ Self Calculation Correction

Total

[illegible]



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Reference No : - 2026119101001120

calculation.)

(Please upload the self-calculated pre-deposit sheet through the document upload section if it differs from the system-generated pre-deposit

Pre-deposit

Demand Confirmed

Demand Admitted and Disputed

Payment of Amount Calculated

01/04/2020 - 31/03/2021

Amount Exempted/ Self Calculation Correction

Total

☐ Yes ☒ No

Save



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## Add Document

[Next →](#)

Reference No : - 2026119101001120

Note: 1. Upload document in the sequence in which it appears in the document type dropdown.

2. Please Upload the document with proper pdf bookmarking.

3. In case of any short payment done by user or in case of non-agreement with system calculated payment, user is requested to upload their calculation sheet and supporting documents under the document type: Higher Court Orders/Self calculation sheet and Any Other Document respectively.

☒ Submit with external DSC Utility   ☐ Submit with NIC DSC Utility   ☐ Submit with Aadhaar Based Utility

Document Filed By\*

Document Filed By



Document Type\*

Document Type



Select file\*

Choose File

No file chosen

Number of pages\*

No Of Pages

Submit

+ UPLOADED DOCUMENT'S LIST

## DISCIPLINE IN DRAFTING

# Evidence Management, Drafting Strategy & Defect Prevention



### Evidence Management

Segregate evidence already on record from additional evidence; GSTAT rules restrict fresh evidence at appeal stage



### Drafting Strategy

Ground-wise drafting linked to specific paragraphs of the impugned order; avoid omnibus grounds



### Timeline Management

Work backwards from the limitation date — build in time for internal review & client sign-off



### Defect Prevention

Cross-check category/section selection, pre-deposit challan and signatory details before final submission

04



## Notifications and Circular

# Circulars and Notifications Related to Goods and Services Tax Appellate Tribunal

- Notification No. 6/2017-Central Tax, dated 19-6-2017
- Notification No. 13/2017-Central Tax, dated 28-06-2017 (as amended)
- Order No. 9/2019-Central Tax [F. No. 20/06/07/2019-GST], dated 03-12-2019
- Circular No. 132/2/2020-GST [CBEC-20/16/15/2018-GST], dated 18-03-2020
- Goods and Services Tax Appellate Tribunal (Procedure) Rules, 2025 - Corrigendum G.S.R. 389(E) [F. No. A-50050/264/2024-GSTAT-DOR], dated 18-6-2025
- Reduction in Government Litigation - Circular No. 207/1/2024-GST [F. No. CBIC-20001/4/2024-GST], dated 26-6-2024
- Guidelines for recovery of outstanding dues, in cases wherein first appeal has been disposed of, till Appellate Tribunal comes into operation - Circular No. 224/18/2024-GST, dated 11.07.2024
- Order for staggered filing dated 24 Sep, 2025

# Circulars and Notifications Related to Goods and Services Tax Appellate Tribunal

- Order for removal of staggered filing dated 16 Dec, 2025
- Constitution of Principal Bench - Notification No. S.O. 1(E) [F. No. A-50050/99/2018-AD.1CCESTAT(P.T.)], dated 29-12-2023
- Notification for establishment of Benches - Notification S.O. 3048(E) [F. No. A-50050/150/2008-CESTAT-DOR], dated 31-07-2024 (as amended by Notification S.O. 5063(E) [F. No. A-50050/99/2024-GSTAT-DoR], dated 26-11-2024)
- Notification for sanction of posts, appointment and posting of Members
- Notification for removal of difficulty for filing dated 20 Jan, 2026
- Instructions for filing of appeals signed on 10.03.2026
- Notification for the transfer of jurisdiction from the Competition Commission of India (CCI) to the GSTAT Principal Bench w.e.f. October 1, 2024 - Notification No. 18/2024-CT, dated September 30, 2024



05



## **E-Filing Strategy & Practical Approach**

*A disciplined, step-by-step method reduces defects  
and re-filing*

FROM THE FIELD

# Common Technical Glitches, Filing Defects & the Way Forward

17

## GSTAT ONLINE FILING – TECHNICAL GLITCHES & PRACTICAL CHALLENGES

### EVERY GST PRACTITIONER'S REALITY WHILE FILING ON GSTAT PORTAL 😓

1

#### PORTAL LOGIN & AUTHENTICATION ISSUES



"OTP aaya hi nahin, aaya toh bataya galat hai!" 😓

2

#### INCORRECT CATEGORY / SECTION MAPPING



"Category galat select kar di, ab wapas se shuru karo!" 😓

3

#### DOCUMENT UPLOAD FAILURES & FILE SIZE RESTRICTIONS



"File chhoti karo, aur chhoti karo... ab toh PDF bhi dieting pe hai!" 😓

4

#### LEGIBILITY & CERTIFIED COPY UPLOAD OBJECTIONS



"Itna blur hai ki AI bhi padh nahin pa raha!" 😓

5

#### ERRORS IN ORDER NUMBER / DATE VALIDATION



"Portal bolta hai date hi exist nahin karti!" 😓

6

#### AUTHORISATION & VAKALATNAMA UPLOAD ISSUES



"Vakalatnama upload kiya, par portal ne mana kiya!" 😓

7

#### PRE-DEPOSIT PAYMENT & CHALLAN VALIDATION ERRORS



"Payment ho gaya, par portal ko thoda aur proof chahiye!" 😓

8

#### FREQUENT SESSION TIMEOUT & PORTAL DOWNTIME



"Form bharte-bharte session gaya, phir se shuruaat!" 😓

9

#### MISMATCH BETWEEN UPLOADED DOCUMENTS & PORTAL ENTRIES



"Jo upload kiya, portal bolta hai kuch aur hi hai!" 😓

10

#### PRACTICAL RECOMMENDATION



"Screenshot lo, log maintain karo, bhasmart ban kar kaam karo!" 😓



### KEY TAKEAWAY

Appeal Filing with GST Appellate Tribunal (GSTAT)

“Effective GST litigation strategy requires not only legal preparedness but also proper documentation of technical glitches encountered during GSTAT online filing.”



## PORTAL COMPLIANCE ADVISORY

# Mandatory Requirements as per F. No. GSTAT/Pr.Bench/Portal/125/25-26 dated 14th May, 2026

Scrutiny officers must not raise defects if these soft copies are uploaded with Form APL-05, per Rule 123 of the GSTAT (Procedure) Rules, 2025.

### 1 Show Cause Notice (SCN)

Soft copy of the notice initiating the underlying dispute

### 2 Order-in-Original (OIO)

Soft copy of the original adjudication order passed by the Proper Officer

### 3 Order-in-Appeal (OIA)

Soft copy of the first appellate authority's order (impugned before GSTAT)

### 4 Statement of Facts

Concise, chronological narrative of the case history, cross-referenced to the record

### 5 Grounds of Appeal

Each ground distinctly numbered and linked to a specific finding in the impugned order

### 6 Pre-deposit & Court Fees

Proof of pre-deposit and Court Fees payment, wherever required

## PORTAL COMPLIANCE ADVISORY

# Additional Requirements for E-Filing on the GSTAT Portal

Beyond the core document checklist (previous slide), these portal-level and procedural conditions must also be satisfied.

### 1 Vakalatnama / Authorisation Letter

Mandatory where represented by CA/Advocate; representative must pre-register on portal

### 2 2,000-Character Field Limit

Grounds/prayer/case summary capped at 2,000 characters; fuller version uploadable as a document

### 3 Statement of Facts – Annexure E Format

Each cell capped at 2,000 characters under amended APL-05; use a Date & Event table

### 4 Offline Excel Utility

Facts, grounds & relief pre-filled offline; utility generates a JSON file for portal upload

### 5 Digital Signature

At least one verification and DSC/Aadhaar e-Sign is mandatory at final submission

### 6 Declaration on First Login

Declaration/disclaimer accepted at first login; truthful disclosure is required

06



## Precautions, Order Module & Status Monitoring

*Avoiding avoidable errors and tracking the appeal  
after filing*

## PRECAUTIONS IN FILING

# Six Errors That Trigger Defect Notices



### Date Mismatches

Order date, communication date & appeal date not tallying across tabs



### Wrong Category Selection

Incorrect GST Section/Rule chosen where order itself is silent on the rule



### Missing Authorisation

Power of Attorney / Board Resolution not uploaded or improperly signed



### Defective Annexures

Unpaginated, unindexed, or unreadable scanned annexures



### Incorrect Pre-deposit Details

Challan/ledger reference not matching amount or period of dispute



### Legibility Issues

Low-resolution scans of orders, especially certified copies, rejected by Registry

## AFTER YOU FILE

# GSTAT Order Module & Appeal Status Monitoring

## ORDER MODULE



### Order Upload

Tribunal uploads signed order on portal with notification to parties



### Status Tracking

Track case at every stage — filed, scrutinised, admitted, listed, disposed



### Certified Copy Management

Request & download certified copy of Tribunal order for further appeal



### Rectification Applications

File rectification for apparent errors within prescribed time

## STATUS MONITORING WORKFLOW

1

Filed

2

Scrutiny

3

Defect (if any)

4

Admission

5

Hearing

6

Disposal

07



**GSTAT Order**



See rule 110(1)

**Appeal to the Appellate Tribunal**

1. GSTIN/Temporary ID/UIN: \_\_\_\_\_

2. Name of the appellant: \_\_\_\_\_

3. Parentage: \_\_\_\_\_

4. Address of the appellant: \_\_\_\_\_

**OL**

5. Respondent(s):

| Name of Respondent        | Address of Respondent |
|---------------------------|-----------------------|
| <div>g</div> <div>(</div> |                       |

6. Order appealed against: **Demand Order** 1

7. Does the appeal/application involve any issue over which only the Principal Bench has jurisdiction in terms of the provisions of the Act or rules/notification made/issued thereunder: **No**

8. Designation and Office of the Appellate Authority passing the order appealed against: **Additional Commissioner**

9. Date of communication of the order appealed against: **20/01/2026**

10.

a) Details of order challenged before Appellate/Revisional authority \_\_\_\_\_  
(Specify the original order number and date passed by the proper officer which was challenged before the appellate authority  
e.g DRC/ REG/ INS/MOV/RFD etc)

b) Order type: **Demand Order**

c) Period of dispute From: **01/04/2019** To: **31/03/2020**



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Monday 6th of July 2026 10:16:36 PM

## CASE STATUS

Select Location

Kolkata

Select Search By

By Party

Select Type

Main Party

Party Name

Select Case Year

2026

Q8RFD5

~~Q8RFD5~~



Search

08



## Practical Challenges on the Ground

*What the portal and the Procedure Rules actually  
look like in day-to-day practice*

## Case Summary Tab & About Appellant Tab Issues



### Case Summary — Four Confusing Fields

- As per order of adjudicating authority
- As determined by Appellate/Revisional authority
- As per stand of appellant before Tribunal
- As declared/claimed by present Appellant
- No clarity distinguishing the last two fields — practitioners fill them identically or differently, purely on individual judgment
- For multi-issue, multi-ground appeals (e.g., 10 issues / 35 grounds), no guidance on consolidated vs. issue-wise summary



### About Appellant — Duplication of Effort

- Requires Constitution/Identification Number, Constitution of Business, Statute of incorporation, Date of Commencement, Address, Nature of Business
- All of this already exists on the GST Portal, yet is not auto-populated into the GSTAT form
- Results in avoidable duplication of data entry for every appeal
- "Any other relevant fact" field carries no guidance on intended scope

# Case History Tab & the Certified Copy Contradiction



## Case History Tab

- Every event needs a separate Reference/Acknowledgement Number, Date, Action By and Brief Narration
- Summons, recorded statements and other manual documents simply have no acknowledgement number
- Entering each event individually is time-consuming when one consolidated narration would suffice
- No clarity on whether only online-generated events, or all events including manual ones, must be listed



## Certified Copy — Two Rules in Tension

- Rule 21(1) of the GSTAT Procedure Rules requires a certified copy of the order
- The definition of "certified copy" used there excludes a self-certified copy
- But CGST Rule 110(4) permits a self-certified copy where the order was not uploaded online
- The resulting contradiction leaves practitioners unsure which standard actually governs GSTAT filings

## **GOLDEN RULES**

# **Before Clicking the Submit Button**

**1**

**Re-verify limitation date and confirm the appeal is filed within time (or with a proper condonation application)**

**2**

**Cross-check pre-deposit amount, challan and ledger reference against the disputed tax figure**

**3**

**Ensure every relied-upon document is legible, indexed, paginated and uploaded**

**4**

**Confirm the correct GST Section / Rule and Bench (watch for place-of-supply grounds)**

## LOOKING AHEAD

# Way Forward for GST Professionals

-  **Documentation Strategy**  
Maintain a standing, indexed document repository per client from the SCN stage itself
-  **Litigation Preparedness**  
Build appeal drafts in parallel with adjudication, not after the order is received
-  **Technology Adaptation**  
Institutionalise checklists, templates and internal SOPs for portal filing
-  **AI Usage in Practice**  
Use AI tools to draft first-cut grounds, summarise orders and flag inconsistencies for review
-  **Best Practices for Appearance**  
Prepare a concise synopsis and paper-book index before every GSTAT hearing
-  **Continuous Learning**  
Track evolving Procedure Rules, circulars and case law as the GSTAT jurisprudence develops

# Thank You

*Questions & Open Discussion*

**!!Disclaimer!!**

**The views expressed are solely of the author and the content of this document is solely for information purpose and not to be construed as a professional advice. In cases where the reader has any legal issues, he/she must in all cases seek independent legal advice.**

**For any further query, contact**

**Mr. Anup Kumar Luharuka  
Contact no.: 9830299827**

The Institute of Chartered Accountants of India — Eastern India Regional Council